

# Australian Online Shipping Information

## Express Airbag Delivery:

Usually next day to metro areas - FREE FOR ORDERS OVER \$50  
No-Signature: Parcel left at your address. Not available for large volumes, bulky items.

## Road Freight Delivery:

1-5 days to most areas - FREE FOR ORDERS OVER \$50  
No-Signature: Parcel left at your address.

## Remote Destination Delivery:

7-21 days (approx.) - CUSTOMISED FREIGHT  
QUOTE REQUIRED.

### See Below for More Detail:

*Please note that all delivery times are estimates only. Specialty Balloons make every effort to ensure quoted delivery times are met, however, we are not responsible for circumstances out of our control, such as: courier errors, peak season delays, natural disaster, etc.*

## 1. Express Airbag Delivery (No Signature)

**Free for orders over \$50 or \$17.50 flat rate for orders under \$50**

Orders dispatched by 3:00pm AEST should be received the next business day for delivery to metro areas. This service takes 2-3 business days to most other areas.

Express Airbag Delivery is a no signature required service. This means that the courier will generally leave your order at the designated shipping address. Once the parcel has been delivered to your shipping address, Specialty Balloon Printers takes no responsibility for any damage or theft that may occur. If you will not be present to accept your delivery or you feel that your address is unsafe to have a parcel left unattended, we recommend choosing an alternative shipping address\*.

*\*Shipping Address must be a street address, we do not ship to PO boxes.*

*We DO NOT allow for unattended address re-delivery attempts - all deliveries will be left at the address provided on the first delivery run. Therefore, please ensure the delivery address you provide us with is attended, Monday - Friday 9am - 5pm, or be sure you are happy to accept that the delivery will be left at the premises if unattended. We accept no responsibility for lost or stolen items. Thank you.*

## 2. Road Freight Delivery (No Signature)

**Free for orders over \$50 or \$17.50 flat rate for orders under \$50**

Orders dispatched by 3:00pm AEST should be received within 1-5 business days.

This service can take longer to some rural areas. Road Freight Delivery is a no signature required service. This means that the courier will generally leave your order at the designated shipping address. Once the parcel has been delivered to your shipping address, Specialty Balloon Printers takes no responsibility for any damage or theft that may occur. If you will not be present to accept your delivery or you feel that your address is unsafe to have a parcel left unattended, we recommend choosing an alternative shipping address\*.

*\*Shipping Address must be a street address, we do not ship to PO boxes.*

*We DO NOT allow for unattended address re-delivery attempts - all deliveries will be left at the address provided on the first delivery run. Therefore, please ensure the delivery address you provide us with is attended, Monday - Friday 9am - 5pm, or be sure you are happy to accept that the delivery will be left at the premises if unattended. We accept no responsibility for lost or stolen items. Thank you.*

## 3. Remote Destination Delivery (No Signature)

**To be Custom Quoted**

Certain remote destinations do not qualify for free shipping and will immediately be referred to Specialty Balloon Printers' staff for a customised freight quote. Delivery times to remote destinations can vary from 7-21 days. Remote Destination Delivery is a no signature required service. This means that the courier will generally leave your order at the front door or letterbox. Once the parcel has been delivered to your shipping address, Specialty Balloon Printers takes no responsibility for any damage or theft that may occur. If you will not be present to accept your delivery or you feel that your address is unsafe to have a parcel left unattended, we recommend choosing an alternative shipping address\*.

*\*Shipping Address must be a street address, we do not ship to PO boxes.*

*We DO NOT allow for unattended address re-delivery attempts - all deliveries will be left at the address provided on the first delivery run. Therefore, please ensure the delivery address you provide us with is attended, Monday - Friday 9am - 5pm, or be sure you are happy to accept that the delivery will be left at the premises if unattended. We accept no responsibility for lost or stolen items. Thank you.*

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For further information, please view our Terms and Conditions of Sale at [www.specialtyballoons.com.au](http://www.specialtyballoons.com.au)